

Subject: ASI Monthly Report for the Board Meeting held on June 27, 2016

Item # 4. This months' Superior Service award went to Fernando Lopez, who is road supervisor for San Gabriel Transit.

Item # 6. There was a report from Linda Evans Chair of the Transportation Professionals Advisory Committee (TPAC) who announced that the Committee further discussed the bus free fare program, C.A.R.E. Evaluators and she also announced that she has enjoyed being an ex-officio member of the Board, but her term was over and to expect to see someone else in her at the next meeting. Chaplain Dov Cohen from the Community Advisory Committee (CAC) said about the same thing regarding the topics discussed at the CAC meeting, sub-committees had been formed but nothing has really been decided yet. Both Linda Evans and Dov Cohen thanked the Board for their continuing support of both of their Committees by the Board, and also mentioned the on time start of this meeting.

Item # 7. There were three public comments made, two by (CAC) Members. The first one was concerning empty vans travelling back to their regions after dropping a rider or riders reach a destination in another region? The Second comment was a member of the Board who stepped away from table and went to the speakers table and spoke about her asthma condition which worsens in hot weather. Her rides have been consistently late during this last heat wave and suggested more call outs to riders to alert them on arrival times right now they are only done randomly. The third comment was from a CAC member was also an on time, heat related question for riders and service animals.

Item # 8. The Consent Calendar: a) Consideration to Authorize Funding for Back-Up Service Providers b) Consideration to Approve the Purchase of Four (4) Replacement Vehicles for Paratransit Service c) Consideration to Approve Contract Amendment for the Smart-Drive Camera System d) Consideration to Approve Extension and Rate Changes for Local Vehicle Audit Services e) Consideration Amend Contract Scope of Work for Eastern Region Service Contract f) Consideration to Approve Scope of Work Changes, Contract Rate Addition, And Increase Funds to Antelope Valley Region Service Provider Contract g) Consideration to Approve Rate Change and Extension of Facility Sublease h) Consideration to Approve the Purchase of Five (5) Replacement Staff Vehicles i) Consideration to Approve Extension, Assignment, Rate Change and Increase of Funds to ATBOS Software Licensing Agreement j) Consideration to Approve Extension and Contract Assignment for Software Services k) Consideration to Approve Increase of Funds - Telephone Interpreting Services Contract l) Consideration to Extend Term and Increase Funds - Financial Software ERP Migration Support Services, and m) Consideration to Approve Funding Source Change for Primary Automobile Liability Coverage Extension. These items were all passed unanimously without discussion.

Item # 9. This discussion was led by the Director of Finance, Hector Rodriguez and the Budget Proposal was previously discussed by an ad-hoc Board Committee of Doran Barnes, Martin Gombert, Valarie Gibson and Nalani Ahuja. As proposed to the Board 83% plus of the total budget is devoted to paratransit operations which translates to the delivery of 4.64 million passengers and 32.3 million contract revenue driven miles in the year. This is a 3.6% projected increase over last years' budget. The budget was passed and Mr. Rodriguez and the Committee were congratulated for the presented 16/17 balanced budget. I have the printed Annual Budget Booklet with me and I will leave it, so that staff will have it in the Office so that you can view it at your leisure if there is a need.

Item # 10. Consideration to Approve Increase of Board Stipend, staff said that the Board Stipend had been decreased a number of years ago for some reason and now was the time to increase it and bring it back up equal to other transit Boards. Below is a list of Board Stipends for other Boards.

Metro Board - \$ 150.00/meeting
Foothill Transit Board - \$ 150.00/meeting
Long Beach Transit Board - \$ 50.00/meeting
Metrolink Board \$ 100.00/meeting

Everyone on the Access Board was hesitant to make and second the motion to increase the stipend from \$ 50.00 to \$ 100.00 a meeting, but it was finally made and seconded and unanimously passed.

Item # 11 Eric Haack, and Andre Colaiace presented this item concerning the Staff Development of Access' Five year Strategic plan for the years 2016-2020. The main concerns are the increased demand due to the "baby boomer" aging population and the operating costs associated with the rise of services. The Strategic Plan lays out three principal categories for meeting future challenges: a) Improving Customer Service b) Responding to Growing Demand and Cost Increases, c) Seeking New Funding Sources for Paratransit Services.

Item # 12. The update of the Access Services Customer Service transition to Alta Resources was discussed by Sherry Kelley. She indicated that the Transition is going smoothly. Phase I and Phase II have already been completed by Alta Resources an outsourcing firm based in Brea, in Orange County.

Item # 13. This item was just a brief informational discussion about upcoming agenda items for the next three months.

Item # 14. This item was the monthly update of Metros' Review of Access Services which revealed that all 13 demands or findings expressed by Metro had been met, so the Board voted to close Metros' Review process.